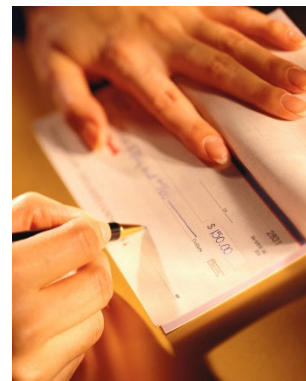


Who pays for the care provided?

The funding of residential care is a statutory responsibility of local authority social services departments and hence we receive the majority of our income through that means.

This has two knock-on effects:

- 1) Because Social Services fund the placement, they also ensure that they monitor the care given and can act as an important independent advocate for the resident. They also can assist with any move on planning to more independent living.
- 2) However, any spending we wish to do for additional services or building new facilities needs to be raised separately. Hence we are always grateful for donations towards the work and future plans of Crossways and little improvements beyond the provision of residential care would have been achieved without the generosity of many people throughout the years.



As a charity, do you provide any free places?

As residential care is a statutory provision, any bursaries or discounts would mean that we would be using charitable donations to subsidise local authority spending. For private applications, we would look to a person's suitability and consider an alternative fee if that was felt to be appropriate.

How much does it cost to live at the Care Home?

Since Crossways Community is based in Kent, we receive about half of our referrals from the local mental health teams, with the remainder coming from the surrounding authorities of East Sussex, Surrey, Sutton, Lambeth, Greenwich, Croydon etc. (although we have had referrals from Devon, Stoke-on-Trent and Lancashire.) Our fees therefore are based on the current contracted rate for Kent.

After 3 years of no increase, we have been offered a 1% rise from Kent County Council for 2012/2013 and have increased our fees accordingly.

Weekly Fees from 1st April 2012 – 31st March 2013

General Rate	£793.26
Because of the additional costs and support required for people who are subject to Section 37/41 orders and additional fee is payable	£960.24