

Care Home Awarded maximum 3 Stars by Regulator



April 2010 After a recent visit by our CQC inspector, it has been confirmed that our care home has retained its *** (Excellent) status.

At a time when some care homes have been criticised for providing substandard care, we are pleased and see this as a tremendous honour and testament to all the hard work the staff in the care home and administration department have put in to maintain the high standards required.

We will continue to work hard to provide the best care that we can for our residents.

Local MP opens new Administration block

25th September 2010. The Rt Hon Greg Clark MP, Pastor Cliff Allen and Stefanie Tegelaars, Chair of Trustees of Crossways Community officially opened the new administration unit.

The decision to build a purpose designed new unit was made after careful thought at possible alternatives (including renting space in the town or converting existing buildings). One of the main benefits would be that we could free up space in the care home as we could house meetings and provide spare office space for staff needing to work privately.

We're grateful to Dr Clark and Mr Allen for their kind words of support. We're also thankful for the many guests from the local churches and community, who also came and braved the chilly late September morning, for their invaluable support over the years.

